



There are two types of content available within the Portal; Enterprise Content and Programmatic Content. Enterprise content is functionality that is applicable to a wide audience of users within the Portal whereas Programmatic Content is developed to meet the needs of a specific community of users. Access to both Enterprise and Programmatic Content may be either unrestricted (e.g., any Portal user can access the content) or limited (e.g., only designated user roles may access the content). This document describes the Enterprise Content available through the General Pages and describes the access controls associated with each page.

### **What information is contained in the General Pages?**

The General User Pages provide Portal users with access to administrative information resources, applications, tools, and search capabilities that any EPA employee would need access to regardless of their program office. There are four Portal pages included in the General Pages. Following is a description of each of these pages:

- **My Page** - Allows users to customize their Portal experience. From this page, users can view traffic and weather for the geographic area in which they are located. They can also choose to receive news feeds from their favorite news sources. Finally, the My Page allows users to add additional portlets to their My Page according to their tastes, preferences and job responsibilities.
- **EPA Employee Page** - Provides access to administrative applications that any EPA employee would need access to regardless of their program office.
- **Search Page** – Provides access to a variety of EPA and externally-owned search engines that allow users to quickly find the information they seek. The Search page also allows users to search for resources within the Portal.
- **Collaboration Resources Page** - Provides access to systems, applications, and shared workspaces in order for staff to communicate and collaborate in an effective and timely manner.
- **Reference Library Page** – Provides access to reference materials including news resources, journal articles, regulatory documents, and policy and guidance materials. The Reference Library Page also provides access to the Portal site map that displays the Portal offerings (e.g., applications, tools, reports, and information sources) organized by the functional categories and subcategories that describe the types of content the offering contains.

### **Who may access the General Pages?**

With the exception of the EPA Employee page whose access is limited to EPA staff, the General Pages can be accessed by any Portal user.

### **Where can I find more information?**

Specific guides enabling users to navigate the functionality of the General Pages can be found in the following Help documents:



- Basic Portal Functionality
- Adding/Editing My Favorites
- Adding/Removing Portlets
- Customizing My Page
- Search
- Navigating Site Map

### **Who can I contact with questions or ideas for additional Portal content?**

For General questions you can contact the EPA Customer Support Center via email at [epacallcenter@epa.gov](mailto:epacallcenter@epa.gov) or via phone at 1-866-411-4EPA. For ideas or Portal suggestions you can email the Portal team at [portal@epa.gov](mailto:portal@epa.gov).